

# JEWSON SOUTH EAST CREDIT ACCOUNT INCENTIVE

The Jewson logo consists of the word "JEWSON" in a bold, blue, sans-serif font. A thick yellow horizontal bar is positioned directly beneath the letters.

1. The Promoter is STARK Building Materials UK Limited, trading as Jewson, Merchant House, Binley Business Park, Harry Weston Road, Coventry, CV3 2TT. Registered in England and Wales. Registration Number – 01647362
2. This Promotion is open exclusively to existing Jewson Credit Account (the “Existing Account Holder”) holders only from 1st September 2023 who receive an invitation to participate in the Promotion (the “Mailer”). The Accounts do not include credit accounts or cash card accounts of other brands of STARK Building Materials UK Limited. Participants must be aged 18 or over and cannot be employees of the Promoter (or any other company within the STARK Group) (an “Employee”), an Employee’s immediate family, their agents or anyone else professionally connected with this Promotion. If there is any uncertainty as to who may be a Participant, please contact the Jewson Marketing team at [marketing@Jewson.co.uk](mailto:marketing@Jewson.co.uk) whose decision shall be final and binding. Any Account holders which have their own Jewson account manager may not participate within this Promotion and will not be included within the definition of Participants.
3. Following receipt of a Mailer to qualify to participate in the Promotion, you must register with your branch and check and confirm any pre-populated details (including ensuring an up-to-date mobile number and email address is provided (the “Contact Details”)) (the “Participants”).
4. The Promotion starts on 1st September 2023 at 00.01 am and ends on 30th November 2023 at 11.59pm inclusive, subject to branch opening hours (the “Promotional Period”).
5. All orders placed via an Account shall be included within this Promotion as long as they have been delivered to site or collected by the customer within the Promotional Period (the “Orders”). All products delivered directly from one of our suppliers are excluded. All sales must be invoiced to be included.
6. To qualify for a Reward (as defined below), Participants are required to spend a total of at least two thousand, five hundred pounds (£2,500) (excluding VAT) on Orders during the Promotional Period. There must be spend in each of the three months (September, October, and November) of the Promotional Period to qualify, and these amounts must total at least two thousand, five hundred pounds (£2,500) (excluding VAT) to qualify. If this is not achieved during the Promotional Period, the Participant will not qualify for a Reward.
7. Should a Participant spend in each month and reach a total of at least two thousand, five hundred pounds (£2,500) (excluding VAT), they may choose to receive either (a) one hundred and fifty pounds (£150.00) credit on their Account (“Jewson Credit”) or (b) a one hundred and fifty pounds (£150.00) Love2Shop voucher (“The Reward”).
8. If a participant requires a refund on any spend made during the Promotional Period, the Promoter will deduct the value of the refund from the Participant’s spend during the Promotional Period. If this takes the Participant’s spend below the £2,500 (excluding VAT) and/or there is not spend across each of the three months, the Participant will no longer qualify for a Reward.
9. Any Jewson Credit awarded as a Reward must be used by the Participant within 12 months of the date it was awarded and used in one transaction. Jewson Credit not used within the 12-month period will expire and be removed from the Account. All Vouchers will be valid for 12 months from the date they are awarded. After 12 months the Voucher will expire.
10. Participants shall be notified by phone, email or SMS (sent to their Contact Details) on or around 11th December 2023, if they have met the two thousand, five hundred pound (excluding VAT) threshold and there has been spend in each month of the Promotional Period (the “Notification”).
11. Rewards shall be dispatched as follows:
  - a. all Vouchers will be emailed direct to the qualifying Participant;
  - b. Jewson Credit will be added to the Participant’s Jewson Credit Account (as named on the Mailer) by 31st December 2023.
12. All Rewards will be provided to the named Account Holder and the Reward shall not be transferable.
13. The Promoter cannot be held responsible for any errors or omissions and reserves the right to change any details related to the Promotion. No cash alternative available.
14. The Promoter reserves the right to audit all entries and to (a) disqualify any Participant in the event it believes that the Participant has contravened any of these Rules, (b) exclude any Participants if it deems them invalid against its judging criteria and (c) disqualify any Participants that are in dispute with the Promoter for any reason whatsoever.
15. The Promoter’s decision is final and binding and no correspondence will be entered into.
16. Accepting an Award may give rise to a tax liability which will be the Participant’s responsibility.
17. In the event of circumstances outside its reasonable control, the Promoter reserves the right at any time to cancel, modify or supersede the Promotion in whole or in part and without prior notice or compensation but will always endeavour to minimise the effect on Participants to avoid undue disappointment.
18. The Promoter will only process a Participant’s personal information in accordance with current UK data protection legislation and as set out in the Promoter’s privacy policy at [www.starkbuild.co.uk/privacy-statement](http://www.starkbuild.co.uk/privacy-statement) Recipients of Rewards may be subject to an additional tax liability for which the Promoter accepts no liability.
19. The terms and conditions of any third party supplier will also apply to the Reward where applicable. If there is a conflict between third party terms and conditions and these Rules, these Rules shall take precedence. Love2Shop is a third party supplier and the Promoter accepts no responsibility or affiliation with Love2Shop. Further terms and conditions can be found at: [www.love2shop.co.uk](http://www.love2shop.co.uk)
20. The Promoter will not be responsible for technical failures or otherwise, including any failure which is within the control of Promoter, its employees or agents.
21. In relation to this Promotion:
  - a. Nothing in these terms and conditions shall exclude or limit the Promoter’s or its third party supplier’s liability for death or personal injury caused by their staff or supplier’s negligence or for fraud.
  - b. Subject to 21 a, the Promoter does not accept responsibility for any fault, malfunction, damage, loss or disappointment suffered by a Participant howsoever arising from accepting any Reward whether due to any error, omission or other cause by the Promoter or its employees, agents or others.
  - c. Subject to 21 a, the Promoter is not responsible for any damage or loss caused to a Participant (i) which is not reasonably foreseeable to the Participant and to the Promoter when the Participant agrees to these terms and conditions (which occurs automatically when the Participant participates in this Promotion) or (ii) is reasonably foreseeable to the Participant and to the Promoter when the Participant agrees to these terms and conditions but is only indirectly related to the Participant participating in this Promotion.
  - d. Subject to 21 a, the Promoter reserves the right to amend any element of this Promotion, or foreclose this Promotion and cannot be held responsible for failure to deliver for reasons beyond its reasonable control, including but not limited to strike, lock-out, labour dispute, illness, act of God, natural disaster, adverse weather conditions, war, riot, civil commotion, accident, epidemic or pandemic, malicious damage, fire, flood and/or storm, compliance with law or governmental order, rule, regulation or direction, breakdown of plant, machinery or transportation. The Promoter is not responsible for any loss or damage caused to the Participant as a result of any of these occurrences.
  - e. The Participant agrees to reimburse the Promoter in respect of any damages or any losses suffered by the Promoter resulting from any claim made by a third party in each case in respect of any matter arising from the Participant’s participation in the Promotion in breach of these terms and conditions or from the Participant’s violation of any applicable law or regulation.
  - f. Subject to 21 a, if any details on a Participant’s Account are incorrect meaning that the Promoter is unable to notify a Participant that a Reward has been made to them, the Promoter will use reasonable endeavours to contact the Participant but the Promoter does not accept responsibility for any inability for whatever reason it is unable to make contact with the Participant.
22. If for whatever reason during the Promotion Period you decide you do not wish to take part in this Promotion, you may opt out by emailing [marketing@Jewson.co.uk](mailto:marketing@Jewson.co.uk) with the name on your Account, the Account number and relevant post code or by making staff at the Branch aware in writing of these details.
23. In the event of unforeseen circumstances, the Promoter reserves the right to offer an alternative Award of equal or greater value.
24. This Competition is subject to the laws of England and Wales and the jurisdiction of the English courts.